

The Value of Tourism to Riverina Murray 2023



Every minute of every day, tourism delivers \$4,300 of total visitor spend into Riverina Murray

That is **\$6.2 million** per day! A value that has grown by 27.7% since YE December 2019

In 2023, there were 6.1 million total visitors to the Riverina Murray DN, 2 per cent below the pre-Covid period (YE December 2019).

Note: data in this report is from Financial Year (FY) 2022-23 (Jul 22 – Jun 23) or Calendar Year 2023 (Jan 23 – Dec 23). Please refer to individual source notes for the specific time reference.

Note: * means data not publishable.





In this DN, tourism delivers **5.0%** of jobs, supports **3,232** businesses and directly delivers **2.9%** of the region's Gross Value Add (GVA) which has grown at an average rate of **3.6%** p.a. since FY2010-11.

TOURISM SECTOR IN NSW

In FY2021-22, NSW's tourism sector (2.7% share of state GVA) was worth more than Agriculture, Forestry & Fishing (2.6%) but less than Mining (4.5%). The total filled jobs were about 3.8% of the state's total filled jobs and 66.7% of the 10-year (2012-2021) average filled jobs in the visitor economy.

In FY2022-23, NSW's visitor economy (4.7% share of state GVA) was worth more than Mining (4.5%) but less than Education & Training (5.1%). The total filled jobs were about 6.1% of the state's total filled jobs and 115% of the 10-year (2013-2022) average filled jobs in the visitor economy.

Source: TRA. 2023. STSA FY2021-22; TRA. 2024. STSA FY2022-23

TOURISM INVESTMENT IN NSW

In FY2022-23 Australia's tourism investment pipeline consisted of 307 projects with a value of \$56.1 billion. NSW held 26% of the projects as the second largest (behind Victoria) nationwide, with 81 projects valued at \$14.3bn.

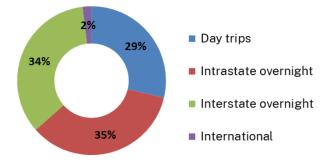
- 1. Capital city investment (\$13.0bn)
- 2. Aviation (\$5.6bn)
- 3. Arts, recreation & business services (\$5.3bn)
- 4. Accommodation (\$3.4bn)
- 5. Regional investment (\$1.4bn)

Note: tourism investment pipeline represents all known major tourism-related projects having an estimated financial value of \$20 million or more in 3 main tourism segments: aviation; art, recreation and business services; and accommodation. Source: TRA. 2024. Tourism Investment Monitor FY2022-23

ECONOMIC VALUE OF REGIONAL TOURISM

Tourism consumption in Riverina Murray DN represented about 4% of NSW's total tourism consumption, which was mostly delivered by the intrastate overnight market (35%) and interstate overnight market (34%).

Note: tourism consumption is estimated by the regional data from TRA. Source: TRA. 2024. STSA FY2022-23. Riverina Murray \$2.2 bn Share of DN consumption





REGIONAL TOURISM EMPLOYMENT & BUSINESSES

Tourism's DIRECT Contribution to Employment Riverina Murray - Industry share of Direct Tourism GVA (\$m)

| | | Accommodation | | \$139 |
|-----------|-------|------------------------|------|-------|
| FULL TIME | 4,502 | Food Services | | \$146 |
| PART TIME | 3,944 | Retail trade | | \$101 |
| | | Transport | \$7 | 2 |
| | | Education and training | \$21 | |

Supporting our local economy, the tourism sector supplied 5.0% of the region's employment including 8,446 persons who are directly employed and a further 4,172 indirectly.

There were 3,232 tourism related businesses in Riverina Murray DN, around 8% of all Regional NSW Tourism businesses.

Note: tourism employment and businesses are estimated by the regional data from TRA. Source: TRA. 2024. STSA FY2022-23; TRA. 2024. Tourism Businesses in Australia, June 2023.

Within this DN, tourism businesses directly deliver \$585 million (2.9%) of the region's GVA – over 82% of which was from <u>Accommodation</u>, <u>Food Service</u>, <u>Retail Trade</u>, <u>Transport</u> and <u>Education and Training</u> sectors.

Note: GVA is estimated by the regional data from TRA. Source: TRA. 2024. STSA FY2022-23.

ACCOMMODATION

| Establishments with 10 rooms or more | | S | UPPLY | | DEM | AND | RE | VENUE | |
|--------------------------------------|-------------|----------------|-------|-----------------------------------|----------------------------------|---------------------------|----------------------------|-----------------------|-------------------------------------|
| | | Establishments | Rooms | Room nights available (000) | Room nights occupied (000) | Room occupancy rate | Takings from accommodation | Average daily rate | Revenue per available room |
| | Year ended | no. | no. | no. | no. | | \$ millions | \$ | \$ |
| Riverina | Dec-2023 | 215 | 6,845 | 2,474 | 1,657 | 67.0% | 275 | 166 | 111 |
| Murray | %Ch on 2022 | 1.9% | 4.7% | 0.9% | -0.6% | -1.0 ppts* | 3.5% | 4.2% | 2.6% |

*percentage point change

Riverina Murray DN has 215 commercial accommodation establishments with 6,845 rooms.

Source: STR. Jul 2024. Tourist Accommodation. Dec 2023.

AVIATION



Domestic direct inbound flights to Riverina Murray DN have increased in 2023 with a total of 9,206 flights (+ 0.5% YoY) delivering 464,311 seats (+9.4% YoY).

Note: airports operating commercial flights in this DN are Albury (ABX), Griffith (GFF), Narrandera (NRA) & Wagga Wagga (WGA).

Travel to Riverina Murray DN 2023 DN Visitation Overview

Source: TRA. 2024. Domestic Visitor Survey & International Visitor Survey. YE Dec 2023.

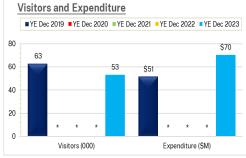


- Total visitors to Riverina Murray were 2% lower than YE Dec 2019.
- Visitor expenditure has grown 28% since YE Dec 2019.
- Riverina Murray is ranked the **2nd** DN for **spend per visitor of daytrip visitors**.



International

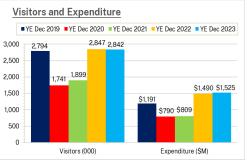




| Share of | Inte | rnational | visitors | to Rive | rina Murra | y D | N |
|-----------------|------|-----------|------------|----------|------------|------|------------|
| | | Share of | f Visito | rs | Share of | of E | xpenditure |
| Top Origin | Y | E Dec 19 | YE D | ec 23 | YE Dec | 19 | YE Dec 23 |
| UK | | 16.0% | | * | 9.0% | | * |
| New Zealand | | | 17.3% | | | | 17.6% |
| USA | * | | | * | * | | * |
| Germany | × | | * | | * | | |
| Netherlands | | * | * | | * | | * |
| | | St | nare of | f Visito | ors | | |
| Origin Region | | YE De | ec 19 YE D | | Dec 23 | | |
| Europe | | 41.0% | | 45.3% | | | |
| Other Countries | | 19.6 | 96 | 27.2% | | | |
| Asia | | 28.6 | 96 | | * | | |
| North America | | * | | | * | | |

Domestic Overnight

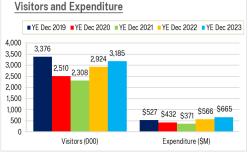




| | Share of | Visitors | Share of Expenditure | | |
|------------------------------|-----------|-----------|----------------------|-----------|--|
| Origin | YE Dec 22 | YE Dec 23 | YE Dec 22 | YE Dec 23 | |
| Regional NSW | 31.0% | 32.1% | 31.7% | 37.0% | |
| Sydney | 16.5% | 15.6% | 16.3% | 16.5% | |
| Total Intrastate | 47.5% | 47.6% | 48.0% | 53.5% | |
| Victoria | 38.1% | 37.8% | 36.1% | 31.1% | |
| Queensland | * | * | * | * | |
| Australian Capital Territory | 4.9% | 4.5% | 3.3% | 2.9% | |
| Other Interstate | 5.4% | 5.1% | 6.2% | 7.0% | |
| Total Interstate | 52.5% | 52.4% | 52.0% | 46.5% | |

Domestic Daytrip





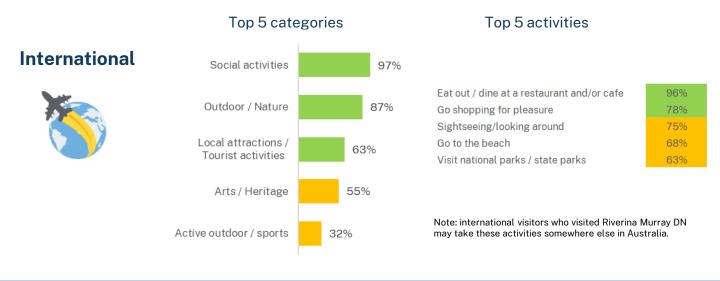
| | Share of | Visitors | Share of Expenditure | | |
|------------|-------------|-------------|----------------------|-------------|--|
| Origin | YE Dec 2022 | YE Dec 2023 | YE Dec 2024 | YE Dec 2025 | |
| Intrastate | 69.3% | 73.1% | 77.9% | 75.8% | |
| Interstate | 30.7% | 26.9% | 22.1% | 24.2% | |

Travel to Riverina Murray DN 2023 Top Things-to-do

Source: TRA. 2024. Domestic Visitor Survey & International Visitor Survey. YE Dec 2023







Domestic Overnight

| Social activities | | 81% | | | |
|--|-----|-----|---|----------------|---------------------------------|
| Outdoor / nature Active outdoor / sports | 23% | | Eat out / dine at a restaurant and/or Visit friends & relatives Pubs, clubs, discos etc Sightseeing/looking around Go shopping for pleasure | cafe | 55% 33% 28% 19% 12% |
| Arts / heritage | 13% | | | | |
| Local attractions / tourist activities | 9% | | | | |
| | | | Source: Touri | sm Research Au | ustralia, NVS. |

| Domestic Daytrip | Social activities | | 76% | | |
|------------------|---|---|-----|--|------------------------|
| | Active outdoor / sports Local attractions / tourist activities | * | | Eat out / dine at a restaurant and/or cafe Go shopping for pleasure Visit friends & relatives Pubs, clubs, discos etc Sightseeing/looking around | 49% 29% 29% * |
| | Outdoor / nature Arts / heritage | * | | | |

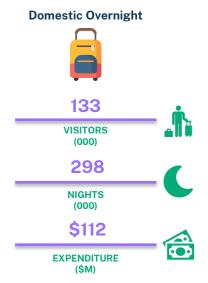
Travel to Riverina Murray DN 2023 Event



Source: TRA. 2024. Domestic Visitor Survey & International Visitor Survey. YE Dec 2023

In 2023, Riverina Murray DN secured events that delivered **\$112 million** worth of domestic overnight visitor expenditure into the state.

RIVERINA MURRAY DN EVENTS DELIVERED:



SAMPLE EVENTS SPONSORED BY DNSW IN RIVERINA MURRAY DN

Deni Ute Muster Southern 80 Tumut River Tap Days Gears and Beers Festival Write Around the Murray Festival

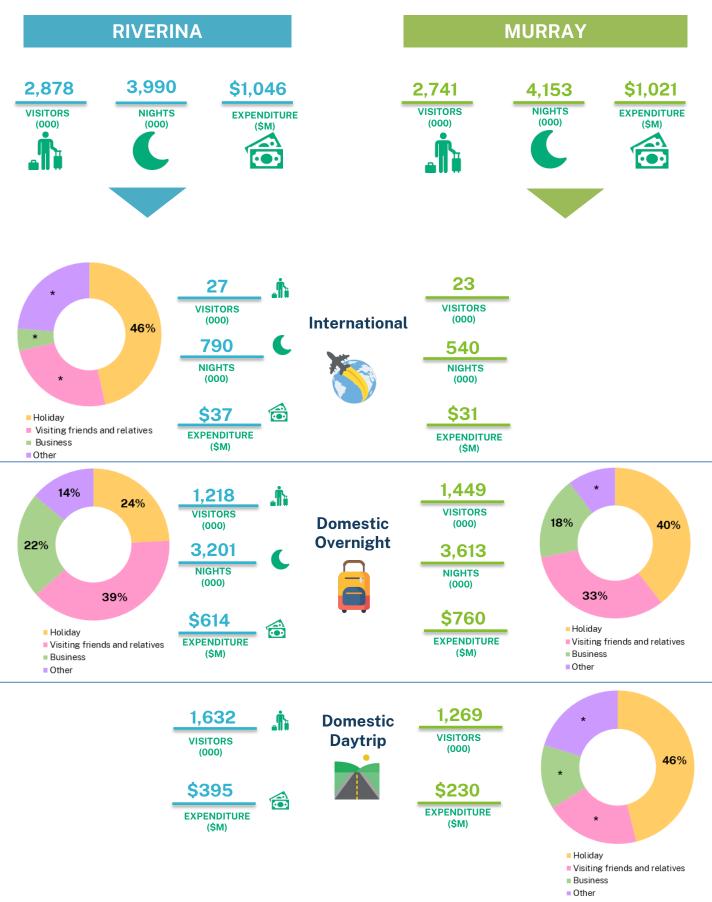


Note: international and domestic daytrip event data are not publishable for Riverina Murray DN. Event data is not specific to DNSW sponsored events. Event visitors refer to those whose purpose of visit to NSW was either to participate in or watch organized sporting events, attend a specific leisure event or festival, attend a convention, conference, seminar, trade fair or exhibition and those accompanying them and/or attend Olympics or Paralympics (domestic visitors only). Photo Credit: Destination NSW

Travel to Riverina Murray DN 2023 Visitations by Tourism Regions

Source: TRA. 2024. Domestic Visitor Survey & International Visitor Survey. YE Dec 2023





Note: data only covers the specific TR areas within this DN. Certain data breakdowns by Purpose of Visit are not publishable and left blank.

Travel to Riverina Murray Visitations by LGA

Source: TRA. 2024. Domestic Visitor Survey & International Visitor Survey. YE Dec 2023

MURRAY

| TOTAL Murray | Total Tourism | Inter- national | Domestic Overnight | Daytrip | |
|--|---|---|---|---|--|
| Visitors (000) | 2,741 | 23 | 1,449 | 1,269 | |
| Share of RM % | 45% | 44% | 51% | 40% | |
| Expenditure (\$M) | 1,021 | 31 | 760 | 230 | |
| Share of RM % | 45% | 44% | 50% | 35% | |
| | | | | | |
| Albury LGA | Total | Inter- | Domestic | Daytrip | |
| Albury Luk | Tourism | national | Overnight | Daytrip | |
| Visitors (000) | 1,467 | 16 | 646 | 804 | |
| Share of RM % | 24% | 30% | 23% | 25% | |
| Expenditure (\$M) | 530 | 18 | 342 | 170 | |
| Share of RM % | 23% | 26% | 22% | 26% | |
| | Tetel | l. t | Demotio | | |
| Edward River LGA | Total | Inter- | Domestic | Daytrip | |
| | Tourism | national | Overnight | | |
| | | | | | |
| Visitors (000) | 208 | * | * | * | |
| Visitors (000) Share of RM % | 208 3% | * | * | * | |
| | | * - * | * - * | * - * | |
| Share of RM % | 3% | - | - | - | |
| Share of RM % Expenditure (\$M) | 3% 64 3% | - * | - * | - * | |
| Share of RM % Expenditure (\$M) | 3% 64 3% Total | - * - Inter- | - * - Domestic | - * | |
| Share of RM % Expenditure (\$M) Share of RM % | 3% 64 3% | - * - Inter- national | - * Domestic Overnight | - * - Daytrip | |
| Share of RM % Expenditure (\$M) Share of RM % | 3% 64 3% Total | - * - Inter- | - * - Domestic | - * | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA | 3% 64 3% Total Tourism | - * - Inter- national | - * Domestic Overnight | - * - Daytrip | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) | 3% 64 3% Total Tourism 200 | - * - Inter- national | - * Domestic Overnight | - * - Daytrip | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % | 3% 64 3% Total Tourism 200 3% | - * - Inter- national * - | - * Domestic Overnight * | - * - Daytrip * - | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % Expenditure (\$M) | 3% 64 3% Total Tourism 200 3% 88 4% | - * Inter- national * - * | - * Domestic Overnight * - * - * | - * - Daytrip * - | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % Expenditure (\$M) | 3% 64 3% Total Tourism 200 3% 88 4% Total | - * Inter- national * - * - Inter- | - * Domestic Overnight * - * Domestic Domestic | - * - Daytrip * - | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % Expenditure (\$M) Share of RM % | 3% 64 3% Total Tourism 200 3% 88 4% | - * Inter- national * - * | - * Domestic Overnight * - * - * | - * - Daytrip * - * - | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % Expenditure (\$M) Share of RM % | 3% 64 3% Total Tourism 200 3% 88 4% Total | - * Inter- national * - * - Inter- | - * Domestic Overnight * - * Domestic Domestic | - * Daytrip * - * - | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % Expenditure (\$M) Share of RM % Murray River LGA | 3% 64 3% Total Tourism 200 3% 88 4% Total Tourism | Inter- national * - Inter- national Inter- national | - * Domestic Overnight * - * - Domestic Overnight Overnight | - * Daytrip * - Daytrip * - Daytrip Daytrip | |
| Share of RM % Expenditure (\$M) Share of RM % Federation LGA Visitors (000) Share of RM % Expenditure (\$M) Share of RM % Murray River LGA Visitors (000) | 3% 64 3% Total Tourism 200 3% 88 4% Total Tourism 249 | - * Inter- national * - * - Inter- national * Inter- national * . | - * Domestic Overnight * - * - Domestic Overnight 182 | - * Daytrip * - * - Daytrip * | |

ip ip

28%

19%

47%

SNOWY MOUNTAINS

| TOTAL Snowy Mountains | Total Tourism | Inter- national | Domestic Overnight | Daytrip |
|--------------------------|------------------|--------------------|-----------------------|---------|
| Visitors (000) | 389 | * | 184 | * |
| Share of RM % | 6% | - | 6% | - |
| Expenditure (\$M) | 102 | * | 75 | * |
| Share of RM % | 5% | - | 5% | - |

Notes:

- □ Total Tourism Region (TR) data covers the TR areas within the DN boundary.
- Certain LGAs presented above may be located within multiple TRs. Only 1 table per LGA is provided.
- Total visitor and expenditure figures are for indicative only if the data (labelled with *) of its certain visitor type is unpublishable.
- Certain LGAs/TRs within this DN may not be listed above due to no publishable data.



Daytrip

1,632

51%

395

Domestic

Overnight

1,218

43%

614

RIVERINA

TOTAL Riverina

Visitors (000)

Share of RM %

Expenditure (\$M)

Share of RM %

Total

2,878

47%

1,046

national

27

52%

37

| | ., | | | |
|-----------------------------------|---------------------------|-------------------------|----------------------------|----------------------|
| Share of RM % | 46% | 53% | 40% | 59% |
| | | - | | |
| Cootamundra- | Total | Inter- | Domestic | Daytri |
| Gundagai Reg LGA | Tourism | national | Overnight | Dayth |
| Visitors (000) | 210 | * | 191 | * |
| Share of RM % | 3% | - | 7% | - |
| Expenditure (\$M) | 65 | * | 62 | * |
| Share of RM % | 3% | - | 4% | - |
| | Total | Inter- | Domestic | |
| Griffith LGA | Tourism | national | Overnight | Daytri |
| Visitors (000) | 379 | * | 190 | * |
| Share of RM % | 6% | - | 7% | - |
| Expenditure (\$M) | 168 | * | 109 | * |
| Share of RM % | 7% | - | 7% | - |
| | Total | Inter- | Domestic | |
| Hay LGA | Tourism | national | Overnight | Daytri |
| Visitors (000) | 130 | * | * | * |
| Share of RM % | 2% | - | - | - |
| Expenditure (\$M) | 37 | * | * | * |
| Share of RM % | | | | |
| | 2% | - | - | - |
| | 2% Total | - Inter- | - Domestic | - |
| Wagga Wagga LGA | | - Inter- national | - Domestic Overnight | - Daytri |
| | Total | | | - Daytri 1,117 |
| Wagga Wagga LGA | Total Tourism | national | Overnight | |
| Wagga Wagga LGA Visitors (000) | Total Tourism 1,626 | national | Overnight 493 | 1,117 |

28%